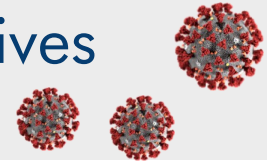


# NHDOC COVID-19: A Snapshot of Prevention Initiatives

January—June 2020



## Operational Adjustments

Necessary transfers to NHDOC facilities are quarantined and triaged by healthcare staff

Video-based programming and correspondence courses provided to residents for behavioral health, education and other services

Anyone entering the facilities are screened, which includes a temperature check

Surgical masks must be worn by all staff in the facilities

Implemented social distancing measures

Residents with any COVID-19 symptoms incentivized to attend sick-call by suspending copays

Volunteers/Visitors/Interns suspended from entering facilities

Contingency plans in place for reduced workforce if necessary



## Facility Management

Barriers are set up to increase social distancing and one-way directional traffic

Sleeping configurations are modified and when possible, residents are spaced to create greater social distancing in the facilities

Staff assigned to necessary transports don PPE

Portable hand washing stations were developed and implemented for facilities

Cleaning and disinfecting regimen is elevated

Quarantine areas are prepared in each facility should the need arise

Staff orientation to protocols and engagement of practice drills





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## Resident Communication

Healthy Bits and Bytes, an informational newsletter for residents focused on mental health, coping techniques and stress management, is regularly distributed during the COVID-19 crisis

Initiated the process of testing and implementing video visitation

Signage is printed and posted throughout facilities

Information is distributed to residents' tablets for immediate communication

Residents are provided with free attorney calls and two free 5-minute calls weekly

Leadership and healthcare staff perform rounds on a regular basis to answer questions about COVID-19



## Supplies

Residents are provided 2 cloth face coverings for suggested use

Hand sanitizer is secured for staff and resident use in the facilities

Increased quantities of cleaning supplies throughout the facilities

An at-minimum, a two-month supply of food is stored for facilities

Liquid soap containers are provided throughout the facilities for proper handwashing

PPE supplies for staff are ordered and replenished as needed including surgical masks, N-95 masks, gowns, gloves, face shields, booties

